### MINUTES FOR THE REGULAR MEETING CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD Docket No. 5485

### 1. Opening of Meeting:

The Appeals Board convened at 1:00 p.m., August 14, 2007 in Sacramento, with Chair Rick Rice presiding.

Roll Call: <u>Members</u>	<u>Present</u>	<u>Absent</u>
Rick Rice, Chair	<b>x</b>	
Fred Aguiar, Vice Chair	X	
Ann Richardson	X	
Terri Carbaugh	X	
Liz Figueroa	X	
Cindy Montañez	X	
	Rick Rice, Chair Fred Aguiar, Vice Chair Ann Richardson Terri Carbaugh Liz Figueroa	Rick Rice, Chair X Fred Aguiar, Vice Chair X Ann Richardson X Terri Carbaugh X Liz Figueroa X

### 3. Approval of the Minutes:

The July 12, 2007 minutes were approved by all members.

### 4. Chair's Report:

Chair Rice thanked everyone for making him feel at home. He also thanked Member Carbaugh for filling in as Acting Chair and Member Aguiar for coming on as Vice Chair. Chair Rice thanked ALJ Marti Geiger for the excellent training she has been providing.

Chair Rice reported he attended the Agency Wide Staff Meeting. The most important issue confronting the State currently is the lack of a state budget.

Chair Rice introduced and welcomed Stephen Egan, who was sitting in the audience, as a new Board Member.

### 5. Board Member Reports:

All Board Members took the opportunity to welcome Chair Rice to the Board, and congratulated Stephen Egan on his appointment to the board.

Member Figueroa reported that she and Executive Director Jay Arcellana visited the Orange County Office of Appeals and met with staff. She stated that the staff was delightful to work with and that they really appreciate the board showing interest in what they do. She thanked the board for allowing her to represent all of them and that she will continue visiting the offices. She encouraged all board

members to visit the offices at sometime.

### 6. Chief Administrative Law Judge/Executive Director's Report:

Executive Director/Chief Administrative Law Judge Jay Arcellana welcomed Chair Rice and Stephen Egan to the board on behalf of Senior Staff. He also recognized Mr. Jack Cox, who just transitioned off of the Board.

Executive Director Arcellana reported that Pat O'Neal from the Department of Labor was in attendance and that he would be reporting on how the DOL perceives CUIAB's performance. He stated that Mr. O'Neal is the Federal Product Officer for appeals and legislation in Region 6.

Executive Director Arcellana further reported the following activities:

He conducted visits to the Los Angeles and Inglewood Appeals Offices last month, in addition to the Orange County Office as Member Figueroa mentioned. Workload and staffing were the primary issues discussed during those visits.

Five offices conducted mass calendars last month: San Diego, Inland, Orange County, Sacramento and Oxnard.

The PALJs' quarterly meeting will be conducted next week in San Diego. Some of the issues on the agenda are planning goals, workload, and facilities. Quarterly meetings with the LSS IIs and LSS Is will be conducted in the following weeks. Member Richardson asked if the mid-manager meetings would also be held in San Diego, to which Executive Director Arcellana responded they would, as meetings alternate from north and south and that the last meetings were held in Sacramento.

Regarding CURV, Centralized Uniform Registration and Verification project, one office does the work of another office when staffing levels and workload within the offices are not in balance. The project is going very well and it has eliminated the need to hire staff at some locations. EDD has been amenable to transmitting the work electronically to the office we designate.

Four ALJs have been hired, two in Sacramento and two in Inland, in order to address our increasing workload and retirements. The new judges will be introduced to the board at its next meeting on September 11, 2007.

CUIAB began using the timesheets last month to keep track of ALJ time, as required by the DOL audit, to provide the Agency with a proper basis for tracking time. The process is going well.

CUIAB has met Quality Review Standards for the 10<sup>th</sup> consecutive quarter, and for 13 out of the past 14 quarters. The ALJs scored 90 percent; passing requires an 80 percent score.

### 7. Branch Reports:

**a.** Executive Director/Chief Administrative Law Judge Jay Arcellana presented the Workload Report via PowerPoint presentation. (Attachment A)

Executive Director Arcellana introduced Pat O'Neal from the Department of Labor (DOL).

Mr. O'Neal presented the Board Members and Senior Staff with a handout of his report. (Attachment B)

Board Member Carbaugh inquired as to when the new timeliness standards would go into effect. Mr. O'Neal responded that he expected the new standards to be implemented within two fiscal years, and States that don't meet the timeliness standards must submit a Corrective Action Plan to meet those standards.

Chair Rice inquired as to how frequently they monitor what the Agency is doing, to which Mr. O'Neal responded that it is on a continuing basis.

**b.** Deputy Chief ALJ, Appellate Operations Steve Angelides reported that the workload in Appellate Operations increased in July. July registrations were 1,501, 120% of the calendar year average. Dispositions were at 1,442, 123% of average. As a result the balance of open cases rose only slightly to 1,908, 107% of average. The average UI case age dropped slightly to 39 days, 108% of average. The increase in workload was consistent with a jump in the board appeal rate, from 4.6% to 5.8% during the months of April, May, and June, to 7.9% in July. Transcript production in July was 6,561 pages, 107% of the calendar year average. The hearing transcribers continue to assist with case processing, which is enabling them to keep up with the workload.

AO is also continuing to work on streamlining acknowledgement and written argument letters in preparation for submitting them to Information Technology to be generated automatically through CATS, the California Appeals Tracking System.

Deputy Chief ALJ Angelides reported that work is also continuing on the appellate procedure manual, a project they have been working on for two and one-half years. Appellate Operations also continues to assist with training, with Administrative Law Judge Geiger heading up the effort.

Deputy Chief ALJ Angelides reported that they are drafting a potential precedent decision in Appellate Operations involving the application of the principles recently articulated in precedent decision P-B-494 on jurisdiction and notice. Those principles would be applied to the situation where EDD makes a decision of which it does not notify the parties. The proposed precedent will be circulated in Appellate Operations and then forwarded to the Chief Counsel.

c. Deputy Director, Administrative Services Branch, Pam Boston advised that each year the Legislature requires all agencies with purchasing delegation to report on purchasing activities and mandated goals, including placement of a fair share of contracts with small business and disabled veteran business owners. The Legislature set the goals for small business participation at 25%, and for disabled veteran business enterprises at 3%, of total annual contracting dollars. In FY 06-07 CUIAB exceeded these participation goals with 37.41% for small businesses, and 20.88% for disabled veteran businesses.

Deputy Director Boston reported that the Emergency Evacuation Coordinator, Ana Ibarra, has arranged for the CHP to come to CUIAB headquarters to present a Personal Safety Seminar. The seminar will be held on August 27, 28 and 29, and employees are allowed time off to attend the training. The training will be piloted at the Venture Oaks building, and then eventually be presented to the Field Offices.

Deputy Director Boston reported that the Chief Information Officer position has been accepted by Rafael Placencia. Rafael has been with CUIAB for about 5 years and brings 4 years of IT experience to the job. She took the opportunity to thank Nick Dressler for his contribution in filling that position until it could be permanently filled, and commented that Rafael's first challenge will be to replace two outstanding employees, David Gobel and Brian Wong, who have accepted promotions to go to another State Agency.

Deputy Director Boston reported that the Personnel Services Unit has scheduled promotional exam interviews during the latter part of August for Legal Support Supervisor I & II and Program Tech III.

**d.** Deputy Director, Planning and Program Management Branch Mary Walton-Simons has not in attendance.

In her stead Ryan Howland, Information Security Officer, reported on an ongoing audit under the Financial Integrity and State Managers Accountability Act. The Act requires that every two years each state agency must perform a review of their internal accounting and management practices and administrative controls. As before, the CUIAB contracts with EDD to perform this audit. In the last audit only six non-critical deficiencies were found, all of which have already been addressed.

e. Jehan Flagg, Director of Communications, was introduced by Chair Rice. Ms. Flagg reported on the status of recommended changes she has made since starting with the CUIAB, as follows: the CUIAB website now has a link to the Labor and Workforce Development Agency, and a modified link to EDD; the default page upon accessing the internet has been changed to the CUIAB website instead of Yahoo; we have ensured that the CUIAB Public Records Act Policy is posted in all office lobbies; Jehan has strongly recommended that CUIAB provide training for all staff who may be a public contact for public records requests; CUIAB should develop an Internal Communications Policy; and the Director of Communications should act as liaison between the CUIAB and the Governor's Office to assure the Agency is aligned with the wishes of the Administration.

Member Carbaugh commended Jehan Flagg for a remarkable job and stated that her suggestions make perfect sense.

Chair Rice commented that training of personnel is an important issue. Chief Counsel Hilton further commented that the receptionists are usually the first point of contact for the public, and that public records request training has been provided to them in the past.

Member Richardson asked if the Agency was required to have someone trained in responding to a public records act request at every office, to which Chief Counsel Hilton replied in the affirmative.

### 8. Chief Counsel's Report:

Chief Counsel Ralph Hilton reported the Case Assignment Report set forth in the meeting packets reflects the number of cases handled by each Board Member during the month of July. In July each Board Member reviewed approximately 290 cases, or about 14 cases per day.

Chief Counsel Hilton also reported that the CUIAB presently has 153 court cases pending. Six new cases were filed in July, and two cases were closed, both of which affirmed the Board. Two of the new cases are significant, one being a challenge to Precedent Decision PB-495 relating to the courier industry, and the other a writ filed by EDD against the Board regarding UI rate manipulation. CUIAB will represent itself in the rate manipulation case since the presents a conflict of interest for the Attorney General's Office.

Chief Counsel Hilton reported on a decision that was issued in the courier industry, this one involving Fed/Ex couriers. The case is *Estrada v. Fed/Ex*, and it deals with the issue of employee expense reimbursement under the Labor Code, with employment status as the determining factor. The Court found the individuals to be employees, and thus entitled to reimbursement, citing to the same cases the Board relies upon in making its status determinations under UI law, including Borello, Air Couriers, and J.K.H. Enterprises. The courts in those cases have consistently held courier drivers to be employees.

### 9. Unfinished & New Business:

There was no unfinished or new business.

### 10. Public Comment:

William Weissman, of Littler Mendelson, commented to the Board that its procedures in tax cases are inconsistent, making presentation of these complex cases in trial before ALJs difficult and unpredictable. For example, when the parties show up for hearing, sometimes the ALJ decides that EDD should proceed first, but other times the ALJ wants the petitioner to puts its case on first. As a Practitioner representing

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clients before the Board it is very difficult to properly prepare when confronting that kind of uncertainty. Mr. Weissman also stated that sometimes there is no exchange of witnesses or documents, and no other communication between the parties. There are many steps that could be taken to remedy this situation, such as a symposium convened by the Board involving EDD and taxpayers to discuss these issues. The process could be greatly improved so that EDD and taxpayers are better prepared for the hearings.

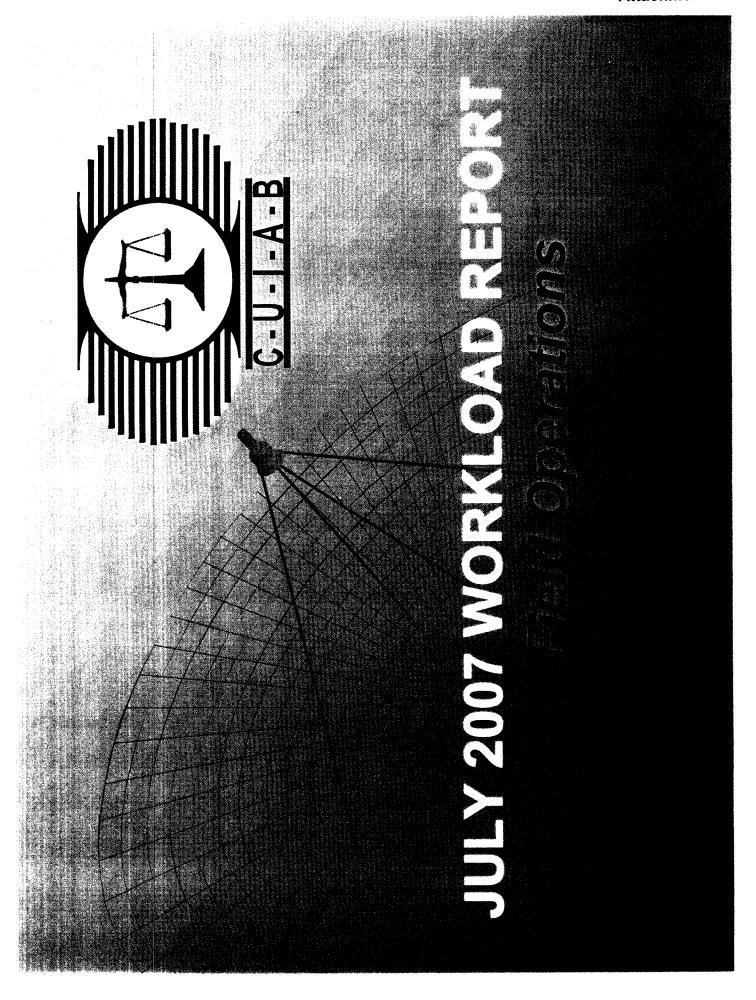
Chair Rice inquired if the point is to add more structure to the hearings process. Mr. Weissman responded that is correct, and also to provide more predictability.

Member Richards asked if something like a Tentative Agenda would help prepare for the hearing. Mr. Weissman agreed that is certainly one good suggestion.

### 11. Closed Session:

The Board went into closed session. No votes were reported from closed session.

Adjournment



# 

37,405	25,758	23,566	SUBTOTAL
2,400	133	165	TAX
2,193	1,686	1,526	D
32,812	23,939	21,875	5
BALANCE	DISPOSITIONS	VERIFICATIONS DISPOSITIONS	PROGRAMS

The Field verified 24,211 cases in July. This was an increase of 4% from June 2007.

eslendar veak January through July WINC HOMONAL VALENCE IN JUNK

the second highest month for dispositions in 2007, a 37% increase from June. This was The Field disposed of 26,052 cases in July calendar year 2007

The reasons for the large increase is that offices spent the last week in June closing out various matters for the end of the fiscal year. ne calendar year, January-through July Fell spoked of 158,145 cases, 

sating end or July, the open balance of cases in the Field was 70,320.

The 2007 calendar as sullo no contact of the open

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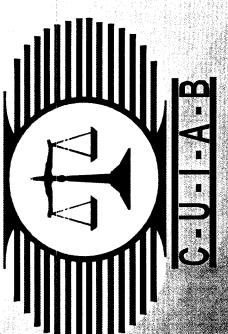
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**Highest Workload** 

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As of August 9, 2007, there were 795 untyped decisions on the HUB. FIELD AND APPELLATE OPERATIONS



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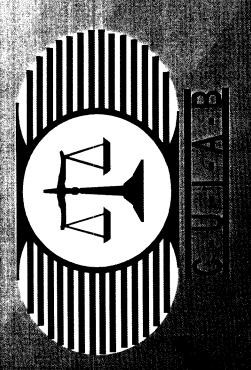
Revise Projections vs. CUIAB Actuals REPORI

### 2001/2003 Revise Projections vs. Actuals ्रण हागदी ण दिश्माञ्जातंडगाड

MAY 20	07 REVI	ISE - PR	OJECTIO	MAY 2007 REVISE - PROJECTIONS (UI/DI P	DI Progra	rograms only)							
IN	19,000	19,000	19,000	19,000 19,000 19,667 19		19,667	799'667 19'667	19,667	19,667	19,667 19,667 18,333	18,333	18,333	230,001
DI	1,623	1,623 1,623 1,504	1,623	1,504	1,504	1,504	1,478	1,478	1,478	1,556	1,556	1,556	18,483
TOTAL	20,623	20,623	20,623	TOTAL 20,623 20,623 20,623 21,171 21	21,171	21,171	21,145	21,145	21,145	,171 21,171 21,145 21,145 21,145 19,889	19,889	19,889	248,484
QTR		61,869			63,513			63,435			29'69		248,484
					$X_{\lambda}$		X	N.					

COIAB,	CUIAB 2007-08 DISPOSITIONS - ACTUALS (UI/DI Programs only)	DISPOS	SNOTITO	- ACIO	ALS (UI	/DI Progra	ems only)	**	*Red text	reflects 20	007 Projec	ctions wit	*Red text reflects 2007 Projections with July Actuals
	July	Aug	Sept	0ct	Nov	Dec	Jan	Feb	Mar	April	Мау	June	Total
NI	25,217												236.218
DI	1,815												18,675
TOTAL 27,032	27,032												254,893
QTR		+6,409											254,893

We use these numbers for budgetary planning purposes. Our budget is based upon projected dispositions totaling 248,484. This amount of dispositions will generate sufficient income to support our operations. Adjustments are made throughout the year depending upon actual dispositions.



dispositions meet or exceed projected We are good so long as actual dispositions.

So far, so good!

### MANAGEMENT REPORT CALIFORNIA

04/01/2006 - 03/31/2007 (Measurement Year for FY 2008)

	CORE MEASURES	ALP	Quarter 06/30/2006	Quarter 09/30/2006	Quarter 12/31/2006	Quarter 03/31/2007	Measurement Year Average
First Payments						<u> </u>	
All First Payments is	n 14/21 days	87%	79.6	79.8	80.6	76.5	79.0
Nonmonetary Dete	rminations			Santing comment on the second	Section of the sectio	filosoporo e e e e e e e e e e e e e e e e e e	ter effections a elizabilità a citabilità per elizabilità de la company de la company de la company de la comp
Nonmonetary Determ	minations in 21 days	80%	69.2	75.0	74.2	68.7	71.7
Nonmonetary Separa	ation Quality	75%	48.9	58.0	49.0	53.1	52.4
Nonmonetary Nonse	paration Quality	75%	72.7	81.4	57.4	65.9	69.6
Appeals							<del>Pelinan automotiva (m. 19</del> 40)
Average Age of	Pending Lower Authority Appeals	30%*	25.0	33.0	36.0	29.0	29.0
Average Age of	Pending Higher Authority Appeals	40%*	36.0	40.0	33.0	35.0	35.0
Quality of Lower	Authority Appeals (37 <sup>th</sup> NR)	80%	87.2	85.0	82.5	80.0	83.6
Tax		d				The second section of the second seco	terrete company of the control of th
New Employer Statu	us Determinations in 90 days	70%	88.4	90.1	89.9	89.2	89.3
	# of Tax functions failing TPS in CY	<= 3	4~	4~	4~	4-	
Tax Quality:	# of Tax functions failing TPS in each of three consecutive CYs	0	3~	3~	3~	3~	
Reemployment				22 in his 123 in man 23 in head			<u> </u>
Facilitation of Reem	ployment			undi	er developme	ot	
Overpayments		Berlinstein von State von	Andrea and a little in a combined to the contribution of		in company to the control of the control of	aci dende Arei dende Cari di Cine	ministration in the same of the same of the same is a letter or the same is a
Detection of Overpa	yments	50%	69.16**	67.76**	65.29**	63.95**	
Ratio of Core Meas	sures met	none	5/11	6/11	5/11	5/11	4/8

<sup>~</sup> data for last, or last three, CY(s) coinciding with, or prior to, given quarter

<sup>\*\* 3-</sup>year aggregate as of given quarter

SECRETARY STANDARDS IN REGULATION	CRITERION	Q/E 06/30/2006	Q/E 09/30/2006	Q/E 12/31/2006	Q/E 03/31/2007	Measurement Year Average
First Payments						
Intrastate UI full weeks within 14/21 days	87%	80.6	80.7	81.5	77.5	79.9
Interstate UI full weeks within 14/21 days	70%	74.6	73.1	71.5	67.4	71.6
Intrastate UI full weeks within 35 days	93%	95.0	95.5	95.7	94.5	95.2
Interstate UI full weeks within 35 days	78%	92.4	92.6	90.6	90.0	91.4
Appeals		<u> </u>		latinista are minimente de la segui problem de la segui per a per	<u> </u>	***************************************
Lower Authority decisions within 30 days ***	60%	6.9	5.5	5.3	6.0	6.0
Lower Authority decisions within 45 days ***	80%	37.0	33.6	24.3	29.3	31.3
Ratio of Secretary's Measures met	none	3/6	3/6	3/6	2/6	3/6

<sup>\*\*\*</sup> Old Appeals Timelapse Measure

indicates below Adequate Level of Performance (ALP)

<sup>\*</sup> New Official Proposed Standard for Appeals Promptness.

Lower Authority Appeals Case Aging with 30 & 45 Day Timelapse Data

	p.	March 20				erage Ag				<del>-</del>		JSE Da	
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Rank		1		Average	Median	[ _ , , l	Cases	Cases	Cases	Cases	Cases	% of	Cases
22	1		ا ۔۔۔ ا	Age of	Age of	Total	1-25	26-40	41-90	91-120	121-180	Cases	> 360
Nat.	۱	30-Day	45-Day	Pending	Pending	Pending	Days	Days	Days	Days	Days	181-360	Days
	State	60%*	80%*	Cases	Cases	Cases	Old	Old	Old	Old		Days Old	
1	ND	100	100	9	8	50			0.0%	0.0%	0.0%	0.0%	0.0%
2	ID	91.6	99.5	10	10	218		1.4%	0.0%	0.0%	0.0%	0.0%	0.0%
3	SC	99.8	99.8	11	11	559	98.7%	0.7%	0.4%	0.2%	0.0%	0.0%	0.0%
4	AR	97.2	98.9	12	11	520	98.7%	1.2%	0.2%	0.0%	0.0%	0.0%	0.0%
4	GA	93	98.8	12	11	2,276		3.9%	0.4%	0.0%	0.0%	0.0%	0.0%
4	OK	95.9	98.5	12	11	484	97.1%	1.4%	0.6%	0.6%	0.2%	0.0%	0.0%
4	UT	97.5	99.1	12	11	403	97.5%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%
5	MT	94	100	13	12	65	90.8%	9.2%	0.0%	0.0%	0.0%	0.0%	0.0%
5	TN	92.2	97.1	13	11	1,074	93.8%	4.5%	1.5%	0.2%	0.0%	0.1%	0.0%
5	WY	91.9	99.2	13	11	68	89.7%	7.4%	2.9%	0.0%	0.0%	0.0%	0.0%
5	ME	89.5	98.1	13	14	480	91.9%	7.3%	0.8%	0.0%	0.0%	0.0%	0.0%
6	AL	94	98.8	14	12	901	89.9%	9.1%	1.0%	0.0%	0.0%	0.0%	0.0%
6 7	MN	91.7	98.4	14	11	1,004	91.5%	5.9%	1.9%	0.3%	0.1%	0.3%	0.0%
7	DE DE	86.3	95.7	15 15	11	283	91.9%	4.6%	1.8%	1.4%	0.0%	0.4%	0.0%
8	MS	80.8	97.1 98.7	15	13	69	92.8%	4.3%	2.9%	0.0%	0.0%	0.0%	0.0%
8	NE NE	93.3 71.6	98.7 98.6	16	12	632	90.7%	6.6%	1.6%	0.2%	0.5%	0.5%	0.0%
	WV			16 16	15	374	89.3%	9.4%	1.1%	0.0%	0.0%	0.0%	0.3%
8	IL	70.1 81.4	95.2	16 17	15	352	84.7%	12.5%	2.3%	0.3%	0.0%	0.3%	0.0%
9	IL IA		92.7	17	12	2,890	83.0%	10.1%	5.3%	1.0%	0.2%	0.2%	0.1%
	NV	89.4	95.3	17	12	928	87.4%	6.0%	4.3%	1.1%	0.8%	0.2%	0.2%
9	OR	74.2 80.6	89.7	17	12 15	774	81.3%	12.3%	5.9%	0.3%	0.3%	0.0%	0.0%
9	SD	80.6 75.2	91.3 97.7	17 17	15 16	1,126	89.5%	6.6%	2.5%	0.4%	0.8%	0.3%	0.0%
10	TX	75.2 86.6	97.7		16 11	98 5 186	91.8%	6.1%	2.0%	0.0%	0.0%	0.0%	0.0%
11	AK	32.5	94.3	18 19	11	5,186	89.4%	6.3%	3.3%	0.5%	0.3%	0.2%	0.1%
11	FL	32.5 48.2	91.3 87.7	19 19	13 17	157 6,799	75.2%	21.7%	2.5%	0.6%	0.0%	0.0%	0.0%
11	KS	48.2 86.1	94.2	19	16	6,799	77.6%	15.3%	6.4%	0.4%	0.2%	0.1%	0.0%
12	MD	74.4	94.2 91.6	19 20	16	2,260	85.5% 75.5%	10.2% 17.7%	3.2% 6.4%	0.8%	0.2%	0.2%	0.0%
12	MA	73.8	89.4	20	17	2,260 1,826				0.3%	0.1%	0.0%	0.0%
13	CO	73.8 78.4	95.9	20	17	1,826 1,381	78.9% 74.7%	13.4% 20.5%	6.6%	0.6%	0.5%	0.0%	0.0%
13	MO	78.4 87.7	95.9 95.7	21	19	1,381 1,839	74.7% 85.0%		3.8% 5.8%	0.4%	0.3%	0.3%	0.1%
13	NJ	61.9	90.9	21	16	2,767	77.9%	7.8% 15.0%	5.8% 5.6%	0.2%	0.2%	0.4%	0.5%
13	PA	75.2	90.9	21	16	2,767 4,571	77.9% 83.7%	7.5%	5.6% 6.0%	0.4%	0.5%	0.7%	0.0%
14	NM	75.2 69	83.4	21	16	4,571 641	83.7% 77.4%		6.0% 8.0%	0.5%	1.0%	1.1%	0.2%
14	Ri	86.9	98.1	22	12	355	92.7%	11.4% 3.4%	1.7%	1.9% 0.3%	1.2% 0.8%	0.2% 0.6%	0.0% 0.6%
14	WA	81.5	94.1	22	16	1,804	92.7% 82.4%	8.8%	6.3%	1.3%	0.8%	0.6%	0.6%
15	AZ	54.8	85.4	24	19	1,804	76.8%	14.2%	7.5%	1.1%	0.9%	0.1%	0.2%
15	NH	82.3	94.2	24	17	310	76.6%	13.5%	5.8%	2.6%	0.3%	1.3%	0.0%
16	CA	6.9	38.6	29	26	23,682	42.1%	35.8%	21.3%	0.5%	0.3%	0.1%	0.3%
17	NC	41.8	71.4	31	18	2,885	69.9%	12.1%	14.0%	1.7%	0.2 %	0.1%	0.1%
18	LA	1.1	7.4	32	26	6,632	46.8%	36.6%	13.8%	1.1%	0.9%	0.7%	0.7%
19	VA	7.7	31.9	33	29	2,674	45.4%	23.4%	27.7%	2.2%	1.0%	0.8%	0.2%
20	MI	7.5	24.2	42	36	3,380	36.2%	21.8%	35.7%	3.6%	1.4%	0.3%	0.0%
21	IN	65	75.1	43	18	1,658	61.3%	11.3%	12.7%	4.0%	6.0%	4.3%	0.4%
22	СТ	74.6	89.8	50	12	1,080	82.6%	5.7%	4.5%	0.8%	1.7%	1.2%	3.4%
22	KY	0.7	33.3	50	32	2,131	30.6%	38.3%	24.0%	3.7%	1.5%	0.8%	1.1%
22	WI	42	77.1	50	18	1,694	68.0%	20.1%	8.0%	0.9%	0.4%	0.6%	2.2%
23	PR	24.7	39.8	54	38	1,931	35.4%	15.5%	24.9%	16.9%	7.0%	0.3%	0.0%
24	NY	61.3	76.1	75	17	3,959	65.0%	9.0%	9.9%	2.3%	1.9%	3.5%	8.3%
25	ОН	7.3	11.9	112	74	6,365	2.8%	17.0%	38.0%	10.3%	16.6%	13.4%	1.9%
26	Н	53.2	83.4	878	40	542	35.1%	14.9%	7.4%	1.5%	2.6%	9.6%	29.0%
				es and To									
[	US	68.7	83.9	41.4	17.5	105,913	77.34%	11.44%	7.06%	1.32%	1.02%	0.86%	0.98%
ſſ	Ţ					State data a	s of repo	rt date				Rpt date:	4/27/07
					/I as of rep					' Current		e Standar	
					· · · · · · · · · · · · · · · · · · ·		<del></del>						

### Higher Authority Appeals Case Aging with 45 & 75 Day Timelapse Data

	M	arch 200	)7	So	orted by A	Average A	\ge	Pro	posed 40-	day Stand	dard Indic	ated
		Timela				<del></del>	<u></u>	·				
-		imeia	pse			<u> </u>	F T	ı	I	T	<u> </u>	
놀					Median		% of	% of	% of	% of	% of	% of
Rank				Average	Age of	Total	Cases	Cases	Cases	Cases	Cases	Cases >
Nat.		45-Day	75-Day	Age of All	Pending	Pending	1 - 40	41 - 70	71 - 120	121 - 180	181 - 360	360 Days
	State	50%*	80%*	Cases	Cases	Cases	Days Old			Days Old	Days Old	Old
2	IA OR	98.8 100	100 100	8 11	8	106	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
3	D	94.6	94.6	13	10 12	164 44	98.8% 100.0%	0.0% 0.0%	1.2% 0.0%	0.0% 0.0%	0.0% 0.0%	0.0%
4	IN	99.2	100	14	12	251	99.6%	0.0%	0.0%	0.0%	0.0%	0.0% 0.0%
4	VT	100	100	14	12	20	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
4	WA	100	100	14	11	120	98.3%	0.8%	0.8%	0.0%	0.0%	0.0%
5	WY	100	100	15	17	14	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
6	AZ	95.9	99.3	16	15	136	95.6%	3.7%	0.7%	0.0%	0.0%	0.0%
6	SD	100	100	16	17	9	88.9%	11.1%	0.0%	0.0%	0.0%	0.0%
6	WV	98.1	100	16	16	60	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
7	UT	96.4	98.2	17	16	50	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
8	GA TN	100 96	100 98.3	18 18	18	456	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
9	OK	91.5	98.3	18	16 16	272 122	94.9%	3.7%	1.1%	0.4%	0.0%	0.0%
10	PR	88.9	94.4	20	10	122	94.3% 68.3%	4.1% 13.3%	1.6% 9.2%	0.0% 8.3%	0.0% 0.8%	0.0% 0.0%
11	AK	62.5	100	21	21	2	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
11	AR	92	96.9	21	18	162	90.7%	7.4%	1.9%	0.0%	0.0%	0.0%
12	CO	82.8	96.4	24	24	253	87.7%	12.3%	0.0%	0.0%	0.0%	0.0%
12	FL	87.8	99.3	24	23	909	91.0%	8.5%	0.6%	0.0%	0.0%	0.0%
13	NM	92.5	100	26	24	57	84.2%	14.0%	0.0%	1.8%	0.0%	0.0%
14	MD	83.3	96	27	22	387	90.7%	7.0%	1.6%	0.5%	0.0%	0.3%
14	MT	69.2	100	27	25	18	88.9%	5.6%	5.6%	0.0%	0.0%	0.0%
15	DE	68.5	81.9	28	24	77	75.3%	23.4%	1.3%	0.0%	0.0%	0.0%
15 15	ND TX	100 83.5	100 95.7	28 28	26 17	1 264	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
16	Wi	57.5	93.7 81	30	22	1,264 292	93.5% 80.5%	3.2% 8.2%	1.2% 9.6%	0.4% 1.7%	0.6% 0.0%	1.1% 0.0%
17	LA	68	88.9	31	25	159	87.4%	8.2%	0.6%	3.8%	0.0%	0.0%
17	MO	73.7	89	31	22	542	80.3%	9.0%	8.5%	2.2%	0.0%	0.0%
18	NJ	90.9	98.3	34	24	349	85.1%	11.2%	1.1%	0.0%	1.4%	1.1%
19	ÇA	25.9	89.6	35	31	1,797	65.9%	27.5%	5.4%	0.3%	0.6%	0.3%
19	NV	86.8	98.7	35	17	113	98.2%	0.9%	0.0%	0.0%	0.0%	0.9%
20	MS	95	98	36	17	142	90.8%	1.4%	1.4%	0.7%	3.5%	2.1%
20	SC	45	81.7	36	29	181	63.5%	24.9%	11.6%	0.0%	0.0%	0.0%
21	MA	83.5	92.2	38	17	271	66.4%	13.7%	13.3%	6.3%	0.4%	0.0%
22	IL AL	48.8	79.5	43	31	1,584	68.8%	19.2%	6.9%	1.8%	2.9%	0.4%
23 23	KY	65.2 80.9	78.8 92.3	47 47	26 25	242 245	62.8% 75.1%	15.3% 10.6%	16.9% 4.5%	2.9% 5.3%	2.1% 3.3%	0.0% 1.2%
24	NH	87.5	90	52	32	39	51.3%	10.3%	33.3%	2.6%	2.6%	0.0%
25	CT	79.1	89.8	69	24	211	75.4%	11.8%	3.8%	1.9%	0.9%	6.2%
26	PA	63.4	83.2	71	31	1,403	62.6%	17.4%	11.7%	2.9%	1.9%	3.6%
27	VA	3.8	6.5	75	53	781	37.4%	25.5%	20.7%	10.4%	4.9%	1.2%
28	NY	64.6	84	80	37	760	63.7%	15.7%	5.0%	3.3%	8.2%	4.2%
29	MI	60.1	75.5	97	44	943	46.2%	17.3%	11.1%	6.5%	13.3%	5.6%
30 31	ME KS	41.3 99.2	82.7	122	36	145	61.4%	26.2%	7.6%	2.8%	1.4%	0.7%
32	RI	99.2	100 97.1	141 189	16 15	88 78	77.3% 88.5%	3.4%	0.0%	1.1%	6.8%	11.4%
33	ОН	79.8	89.3	197	39	310	34.8%	0.0% 8.1%	0.0% 9.0%	0.0% 8.7%	3.8% 7.1%	7.7% 32.3%
34	NC	82.3	84.8	219	25	969	48.4%	9.9%	8.2%	5.4%	8.8%	19.4%
	Unwe	ighted US	Average	s and Tota	ls							
[	US	80.3	91.7	46.6	22.3	16,724	81.5%	8.63%	4.52%	1.71%	1.57%	2.08%
ſſ				ted from av		ate data as		date			Rpt date:	4/27/07
		No	data for l	ME, or DC a	s of repor	t date				* Former T	imelapse S	tandard

### STATE PROFILE FOR CALIFORNIA

April 1, 2006 - March 31, 2007

Benefits Information	Four Quarters	Last (	)uarter**	% Change*
Initial Claims	2,192,218	ter tan akkir akkiran ili akkir akkir di akkir di	589,296	+6.1
Monetarily Eligible	1,279,416		362,805	+3.9
First Payments	969,498	a ya diinada a a ana a didin ay dibanka ya mana didig	285,611	+2.1
Weeks Claimed	18,753,770		5,335,111	+4.4
Weeks Compensated	16,337,413		4,680,716	+4.1
Final Payments	411,533	<del></del>	110,135	+2.5
Average Weekly Benefit Amount	\$292.13	,	\$293.54	+3.2
Average Weekly Beneficiaries	314,181	······································	360,055.1	+4.1
Average Duration (Weeks)	16.7		16.6	+0.6
Nonmonetary Determinations	1,079,529		278,169	+8.5
Nonmonetary Denials	653,035	optobe merindirek de kirokobe en ekilikek de inopkobe erendirek	169,060	+10.8
Appeals Decisions (Lower)	234,645	<del>(10,000,000,000,000,000,000,000,000,000,</del>	62,107	+13.2
Appeals Decisions (Higher)	13,684	ettin etiinin een etilemit een etilemit	2,802	-24.0
Financial Information	Four Quarters	Last	Quarter	% Change*
UI Recipiency Rate	40%	43%		+4.5
Insured Unemployment Rate (IUR)	2.3%	2.6%		+3.0
Total Unemployment Rate (TUR)	4.9%	5.2%		-1.1
UI Benefits Paid	\$4,485,094,815	\$1,294,468,533		+7.7
UI Revenues	\$5,252,050,158	(	\$808,760,939	-4.8
Trust Fund Balance (Thousands)			\$1,911,117	+68.7
Subject Employers		<u> </u>	1,178,395	+7.3
Annual Information	Current Year		Change Fr	om Prior Year
Wage Replacement Rate /2		0.41	-	15.2
Average High Cost Multiple /2		0.00		100.0
Average riigh Cost withthe /2	1	1		

<sup>\*</sup> Percent of change represents the change that occurred during the last quarter when compared to the same quarter in the prior calendar year.

\$349,980

-0.0

Base Dollar Level (Thousands)

<sup>\*\*</sup> Quarterly data may reflect seasonal fluctuations.

UI Data Summary f	Or Can	fornia	Jan der Sens	CYQ: 2007.1		
Benefits (	Quarterly)	Past 12 Months	Rank	<u> High Value : Qtr</u>	Low Value : C	<u> 2tr</u>
Benefits Paid (000):	\$1,294,469	\$4,485,095	1	\$1,580,309 2003.2	\$125,689 197	73.3
Initial Claims:	590,056	2,194,552	1	1,073,146 1992.1	404,986 197	73.2
First Payments:	281,172	953,498	1	469,351 1975.1	152,420 197	73.2
Weeks Claimed:	5,244,223	18,422,624	1	8,150,226 1992.1	2,522,143 197	73.3
Wks Compensated:	4,569,618	15,932,708	1	7,410,743 1992.1	2,184,142 197	73.3
Exhaustions:	107,965	403,631	1	184,303 2002.3	48,106 197	73.4
Exhaustion Rate:		43.2%	6	50.1% 2003.2	23.7% 197	79.2
Average Duration:		16.7	8	18.7 1983.4	12.4 197	79.1
<u>AWBA:</u> As % of AWW:	\$292.84 32.0	\$291.64	16 40	\$292.84 2007.1	<b>\$</b> 53.87 197	71.3
Avg. Benefits per First Payment:		\$4,704				
inancial Information		Past 12 Months	Rank	Labor Force (Quarterly	y) Past 12 Mos Ra	ank
State Revenues (000):		\$5,252,050	1	IUR (%):	2.7 2.4	17
Total Wages (000)**: \$	176,097,652	\$723,970,525	1	Process and the		17
Total Wages (Taxable Employers)(000)**:	143,408,197	\$588,675,006	1		5.2 4.9	
	\$13,862,021	\$109,646,230	1	Total Unemp. (000): 94	0.2 873.5	1
Avg. Weekly Wage**:		\$914.60	6	Insured Unemployed (000)	***	
Avg. Tax Rate on Taxable	Wages (%) **:	4.4	4	مثن هدوري مينود	1.2 351.5 1.2 351.5	1
Avg. Tax Rate on Total	Wages (%) **:	0.8	19	Recipiency Rates (%) ***	391.97	
<u>Calendar Yr Taxabl</u>	e Wage Base:	\$7,000	49		13 40	21
Trust Fund (TF) Balance (000):		Base a succession of the Community of th		age through and age 20	and the second second	21
(Including Loans):	\$1,911,117		3			
TF as % of Total Wages*:	0.32		44	Covered Emp. (000)**: 15,2	70 15,223	1
Interest Earned (000):	\$26,176		3	Civ. Labor Force (000): 18,0		1
Avg. High Cost Multiple +:	0.26		45	Subj. Employers (000): 1,6	061 1,121	1
High Cost Multiple +:	0.17		46	Oubl. Employers (UOO).	1,121	
xtended Benefits	(Quarterly)	Past 12 Months		<u>Loans</u>	Rank	
Extended Benefits (000):	\$0	\$0		Outstanding Loan Bal (000):	\$0 4	
EB First Payments:	0	O .		Loan per Cov Employee:	- Para de la casa de la Para de la Casa de l	· •
EB Weeks Claimed:	0	0			\$0 4	
EB Exhaustions:	0	0		Loan as % of Total Wages*:	0 4	

<sup>\*</sup> Based on extrapolated wages for the most recent 12 months.

See glossary for data definitions

Note: Blank cells appearing in any section of this report indicates that information is unavailable.

<sup>\*\*</sup> Wages and Covered Employment lag the rest of the Data Summary information by six months

<sup>\*\*\*</sup> Regular programs include State UI, UCFE and UCX.

<sup>+</sup> Refers to most recent calendar year. Fourth and first quarter issues publish measure based on extrapolated wages. Second and third quarter issues publish measure based on actual wages.